

Philip Silouan Thompson
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Experience

Development Coordinator Diocese of Vietnam and Philippines 2013–2020

Building strong communities in rural Mindanao through fundraising, translation and publishing projects, charitable outreach, building projects, leadership development and educational work together with a growing team of international and Filipino leaders.

Online Content Manager Whitman College 2004–2012

Supported a community of 2000 web users via phone, chat, desktide and classroom training. Administered web hosting and content management systems. Strategically managed the institution's online presence. Migrated legacy web content into new content management system.

OSS System Administrator OneEighty Networks 1999–2004

Supported home users, web developers, and hosting clients. Administered DNS, web, email and database servers on Windows, Linux and Solaris. Administered the help desk ticketing, billing, and provisioning systems.

Automation Technology Analyst II Bechtel Hanford, Inc. 1997–2002

Supported 800 computer users at the Hanford Environmental Restoration Contract with troubleshooting, diagnosis and solutions for software and hardware issues. Created and deployed system images. Taught software training classes. Planned and managed project-wide rollout of new Windows version.

Sales Technician Kennewick Computer Company 1992-1997

Sold and supported computer hardware and software, office networks and vertical business solutions. Specified, delivered, and installed network hardware and workstations. Ordered inventory and shipped products. Planned and configured local area networks.

References

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